



WARRANTY POLICY

SMPTE HYBRID FIBER OPTIC CABLE

Canare Corporation of America is committed to providing you with high quality terminated fiber optic cables and excellent service. Our goal is to enhance your overall experience with our cables. We take both an ethical and professional approach to assure you we stand behind the integrity of our terminated fiber optic cables by offering you our warranty program with your recent purchase.

1 YEAR WARRANTY CANARE CORPORATION OF AMERICA

Canare Corporation of America warrants the purchase of all **registered*** terminated fiber optic cables for a period of one year (exclusion may apply*) from the date of purchase. *To register your assembled hybrid fiber optic cable(s) and for a full description of the terms, conditions, and exceptions please go to <https://tinyurl.com/y2dnpzlu> where you can also register for the warranty.

Terms, Conditions, and Exclusions

Canare Corporation of America warrants all of our terminated fiber optic cables to be free from defects within materials and workmanship for one year according to the date of purchase.

Canare Corporation of America will *NOT* be held liable under any warranty if testing and examination discloses the alleged defect in the product or products material does not exist and/or was caused by *the* licensee's or the end user's *neglect of maintenance, misuse, abuse, neglect caused by exposure to extreme temperatures, solvents, acids, water, normal wear and tear, transport damage, improper installation, handling, or testing, unauthorized attempts to repair, or by accident, fire, lightning, acts of God or other hazards.

A defective product, which meets the requirements of the warranty, will include two descriptions:

1. Will result in exchanges only, which would require the return of the product to the manufacturer (Canare Corp. of America) who will infer the product is damaged. Proof of purchase and serial number of the product is required.

2. The second opportunity is for Canare Corporation to consider having cable(s) sent back for repairs before the warranty time is expired. Proof of purchase and serial number of the product is required.

All Canare Corporation of America's terminated fiber optic cables are made with the highest quality products, using the best practices within the audio/visual industry. Canare Corporation of America stands behind their products 100% with the goal to provide exceptional customer service.

If you have any further questions and/or claims please email us at salesgroup@canare.com or call (973) 837-0070.

Thank you for choosing Canare!

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